

Dear Customer,

Fresenius Medical Care is committed to serve all customers with life-saving dialysis products and treat the patients in its dialysis clinics around the globe. We take the situation caused by the COVID-19 outbreak very seriously and are monitoring all developments since the onset of the outbreak carefully. Our regional crisis response teams continuously update their guidance to employees and dialysis clinics, installing preventive and precautionary measures to reduce the risk of infection and spread of the virus.

Currently, our production sites remain open and there is no impact on our product supply from COVID-19. Please be aware that the situation can of course change quickly - depending on whether and how the virus continues to spread.

Product Supply

As a precautionary measure, we have increased the safety stock in our local warehouses. Currently, we maintain our approach and store our products in central warehouses; thereby we keep the flexibility and can react on changing developments in different countries at short notice. We strongly discourage customers to build-up their own safety stock, as this would impact our ability to serve those most in need, if it is the case.

Italy

Currently, production at our Italian manufacturing site is currently not impacted by the COVID-19 outbreak in Italy. The same applies to our market unit. Up until today, we are not impacted by the government-imposed quarantine measures.

Germany

The same also applies to Schweinfurt as to all other plants in Germany. There are currently no effects from the COVID-19. The supply of precursors/pre-products as well as the production currently continues as usual.

China

Currently our production sites in China are open. At the beginning, some locations have been closed due to government regulations, but in the meantime, production is running again. Our dialysis centres in China, which treat our dialysis patients locally to the best of their ability, are also open.

Any further updates will be communicated as and when required.

If you have any further enquiries, please send to press.uk@fmc-ag.com.

With kind regards,

Fresenius Medical Care (UK) Ltd.